

Terms of Use

Last Updated: January 27, 2025

Sproutly Careers is a product of **Bloomwell Health LLC** ("Company," "we," "our," or "us"). By accessing or using our website www.sproutlycareers.com (the "Site") and/or purchasing our services, you ("Client," "you," or "your") agree to be bound by these Terms of Use. If you do not agree, please discontinue use of our Site and services.

Scope of Services

Sproutly Careers provides resume writing, career documents (CVs, cover letters, personal statements), LinkedIn profile content, and related career support services under Bloomwell Health LLC. Services may be updated or modified at our discretion.

Client Responsibilities

- Provide accurate, truthful, and complete information.
- Respond to questionnaires and requests for information within agreed timelines.
- Review drafts and provide feedback promptly.
- Use career documents solely for personal job search purposes (not for resale, distribution, or posting on third-party websites).

Intellectual Property

All drafts, templates, and documents remain the intellectual property of Sproutly Careers and Bloomwell Health LLC until full payment is received. Upon final delivery and payment, you are granted a personal, non-exclusive license to use the materials for your own job search.

Turnaround Times

- Standard turnaround is 5–7 business days after questionnaire and payment.
- Expedited service is available for an additional fee.
- Delays caused by late client responses or missing information are not the responsibility of Sproutly Careers.

Revisions

- Unlimited revisions are available until project completion and approval.
- We offer **unlimited updates within a 90-day period** from the date of delivery to ensure the resume meets your expectations, but we require your input to finalize an optimized version.
- Free updates are limited to minor changes (e.g., contact details, one job addition).
- Major updates, career shifts, or expired projects may incur additional fees.

Refund Policy

Payments are non-refundable due to the customized nature of our services. Refunds will only be considered if:

- You cancel before submitting your questionnaire or before work has begun.
- A duplicate payment was made in error.

If you are dissatisfied, we encourage you to use the revision process. Refunds will not be granted once a draft has been delivered.

Payment Terms

- Payment is required in full or as agreed in a payment plan.
- Accepted methods: Zelle, CashApp, PayPal, Venmo, or via our website.
- Late payments may incur fees and pause services.

Disclaimer of Warranties

Sproutly Careers and Bloomwell Health LLC do not guarantee interviews or job offers. Outcomes depend on factors beyond our control (e.g., employer hiring practices, interview performance, labor market conditions).

Limitation of Liability

To the maximum extent permitted by law, Sproutly Careers and Bloomwell Health LLC are not liable for any indirect, incidental, or consequential damages resulting from use of our services or website.

Termination

We may refuse, suspend, or terminate services at our discretion for violations of these Terms or misuse of our services.

Governing Law

These Terms are governed by the laws of North Carolina, United States, without regard to conflict of law principles.